



## April 22<sup>nd</sup> UPDATE FOR ALL

**To:** Sequoia Living Residents, Customers, and Staff  
**From:** Sara McVey, President and CEO  
**Date:** Wednesday, April 22, 2020

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### **No New Cases**

I am happy to report that there are no active Resident or Staff cases at Sequoia Living. The Media continues to report inaccurate or inflated information. Please get your 'news' about Sequoia Living directly from us. We will continue to be timely and transparent. We appreciate your willingness to wear masks, social distance, and show support from afar.

### **Our Mission**

Sequoia Living was proactive in establishing a COVID-19 action plan in March and we will continue to do whatever we can to keep everyone as safe as possible and continue to deliver on our mission of healthy aging.

### **Our Financial Health**

While COVID-19 tests our mental and physical health, Sequoia Living's Board of Directors and leadership team have been proactively identifying ways to retain our financial health and mitigate the impact of COVID-19.

- Our Marketing staff is reaching out to prospective residents on our wait lists to ensure people stay informed and engaged.
  - Once the Shelter in Place (SIP) order is lifted, we look forward to safely welcoming new neighbors and guests into our health centers and our independent living apartments.
  - We expect that move-ins will resume in June or July and will do so at a slower pace than we previously enjoyed.
- Each area of Sequoia Living is deferring non-essential expenses.
- Capital expenditures are being adjusted.

These efforts will strengthen our ability to weather these economic shocks.

## Post COVID-19 Playbook

Sequoia Living is using guidance from our three Medical Directors, leadership staff, the CDC and public health officials to scenario plan how our operations will be adjusted to continue to keep people safe. As it stands today, we will continue our current protocols until Phase Three of the [White House's Opening America Plan](https://www.whitehouse.gov/openingamerica/) is activated: [\[https://www.whitehouse.gov/openingamerica/\]](https://www.whitehouse.gov/openingamerica/)

## Sequoia Superheroes

Although a cape would be fitting, every Sequoia Staff Superhero will soon be receiving a pair of socks and sanitizing wipes. Let's keep socking it to Covid-19. We got this!

To read about all of the Sequoia Superhero stories and bright spots, visit [the Sequoia Living website](https://sequoialiving.org/category/sequoia-superheroes/): [\[https://sequoialiving.org/category/sequoia-superheroes/\]](https://sequoialiving.org/category/sequoia-superheroes/).



Send your stories about acts of kindness, things that make you smile, or just a good old fashioned thank you to [superheroes@sequoialiving.org](mailto:superheroes@sequoialiving.org) so we can share with everyone.

***Human beings can be quarantined but the human spirit cannot be contained.***

Be Safe. Be Kind. Breathe.

*Sara*

Find the Sequoia Living COVID-19 Action Plan: <http://sequoialiving.org/wp-content/uploads/2020/03/SEQUOIA-LIVING-COVID-19-RESPONSE-PLAN-3-13-2020.pdf>